

In the Claims:

Please cancel claim 14.

Please amend claims 1, 12 and 20 as set forth below.

SUB C1 B6

1.(Twice Amended) A photoprocessing management system for managing photoprocessing services of a service provider, comprising:

- a. a computer for processing data by said service provider with respect to a customer;
- b. means for filling an image order for said customer and associating a charge to said customer for filling of said image order with respect to a roll of photographic film; and
- c. means on said computer for automatically assigning credit on behalf of said customer for unprintable images on said roll of photographic film wherein a number of accrued unprintable images are compared to a threshold value.

SUB C2 B7

12.(Twice Amended) A method for processing images on an image retaining device, comprising the steps of:

- a. providing an image retaining device of a customer, said image retaining device capable of retaining a predetermined number of images;
- b. processing said image retaining device by a processing lab;
- c. automatically determining the number of printable images on said processed image retaining device;
- d. maintaining a customer account on a computer database;

and

- e. automatically crediting said customer account for said unprintable images in accordance with a predetermined criteria wherein predetermined criteria comprises comparing the number of images of said image retaining device was designed to capture with the number of printable images on said process image retaining device.

B8 SUB C3

20.(Twice Amended) A computer software product that when placed in a computer will cause the computer to do the steps of:

- B&B*  
*C3*  
*Concluded*
- a. processing data for a service provider with respect to a customer;
  - b. keeping track of a customer order having an image retaining device capable of retaining a predetermined number of images;
  - c. automatically determining the number of printable images on said processed image retaining device; and
  - d. automatically crediting said customer for said unprintable images in accordance with a predetermined criteria wherein predetermined criteria comprises comparing the number of images of said image retaining device was designed to capture with the number of printable images on said process image retaining device.
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